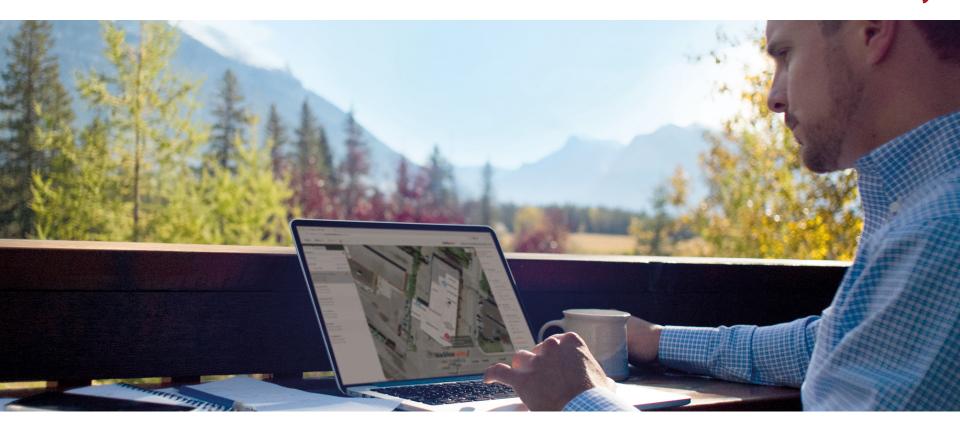
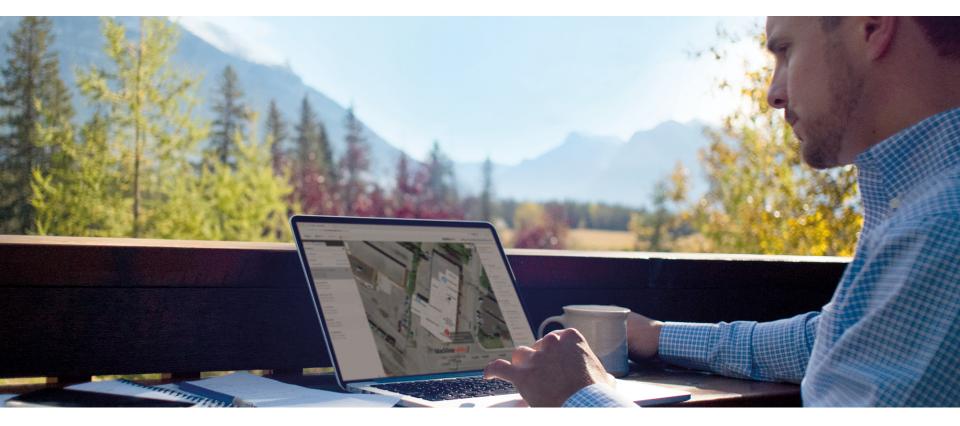


### INTRODUCTION



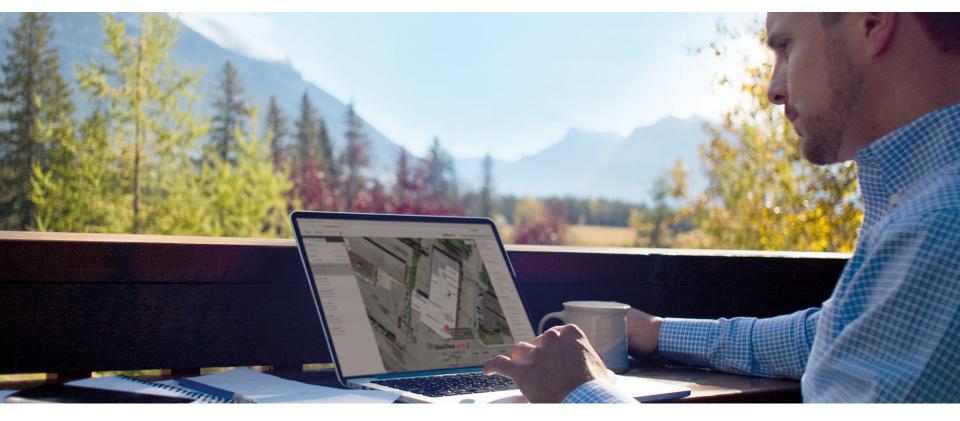
### WHAT IS BLACKLINE LIVE?

- Cloud-hosted web portal
- Visibility on all your workers and keeping your contact information up to date
- This is where you will find your main dashboard with associated devices, a live map, account settings, and configuration profiles.



- Accessing account settings
- Address book
- Device users
- Device configuration profiles

- Alert profiles
- Using maps
- Managing alerts



It is your responsibility to make sure the following are up to date:

- Contacts
- Device users
- Assigned devices
- Emergency response protocols

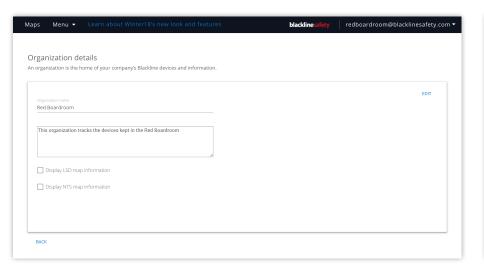
# Organization A

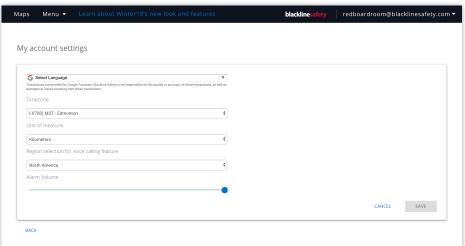
- Team members (account users and contacts)
- Devices
- Configuration profiles
- Alert profiles
- Notification profiles
- Beacons
- Floorplans

# Organization B

- Team members (account users and contacts)
- Devices
- Configuration profiles
- Alert profiles
- Notification profiles
- Beacons
- Floorplans

#### ORGANIZATION DETALS & ACCOUNT SETTINGS





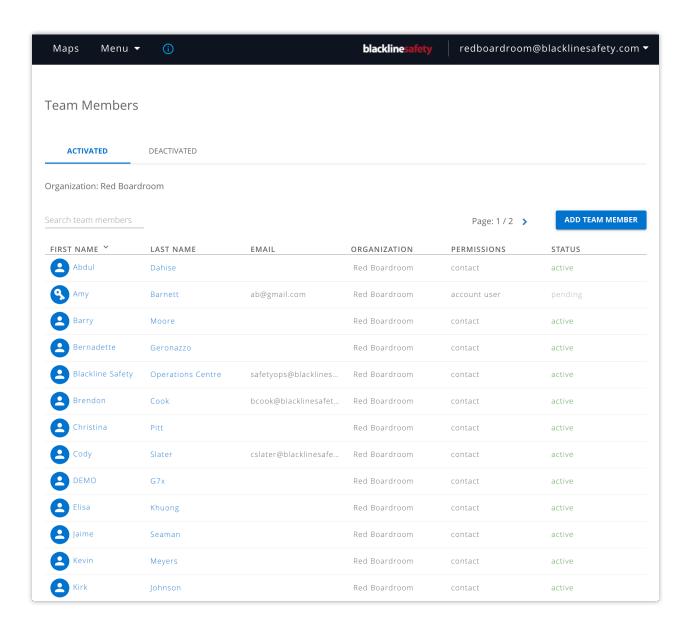
## **Organization details**

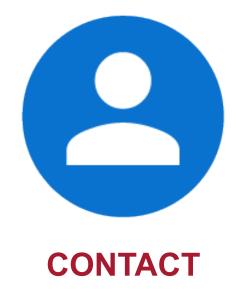
- Information about the organization
- Can be seen by all in an organization
- Can be edited only by the organization admin

## **Account settings**

- Information about how you view the portal
- Can only be seen and edited by you







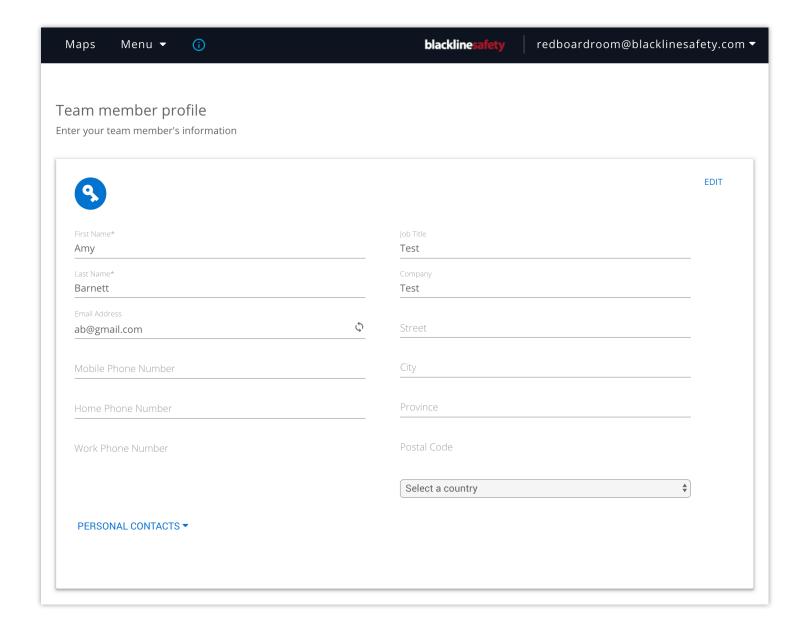
- Do not have log-in access
- Can be assigned to devices and profiles



# **ACCOUNT USER**

- Do have log-in access
- Can be assigned to devices and profiles





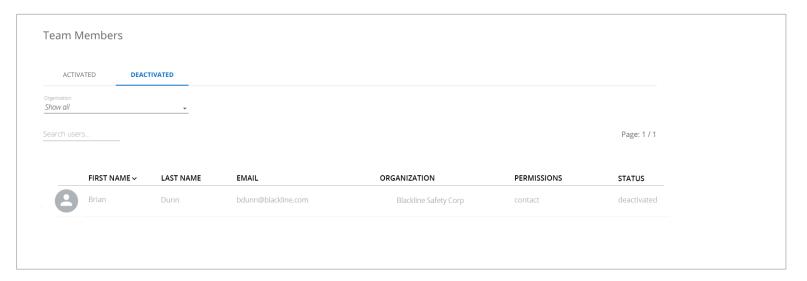
#### **Invitation Status**

**Pending** – the portal invitation has been sent, but there has been no response.

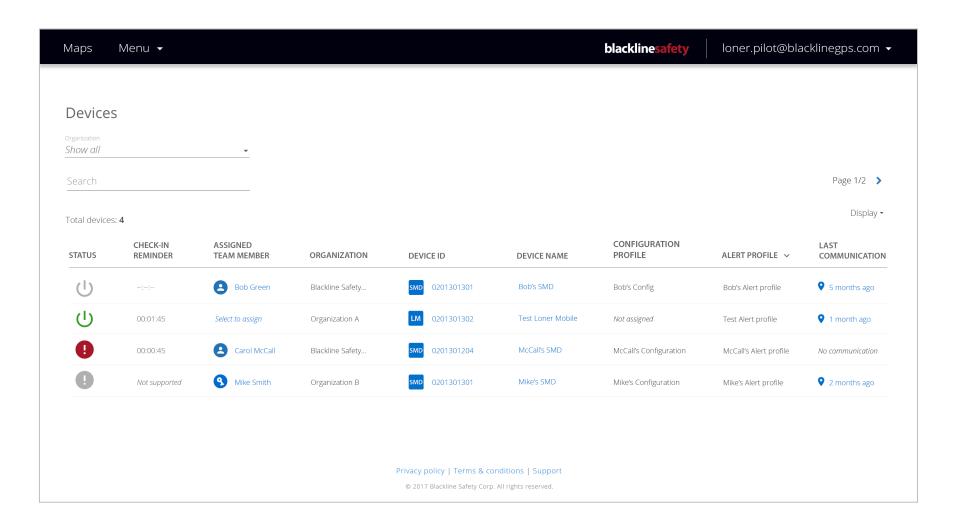
**Active** – the portal invitation has been opened, and the email has been confirmed to be active.

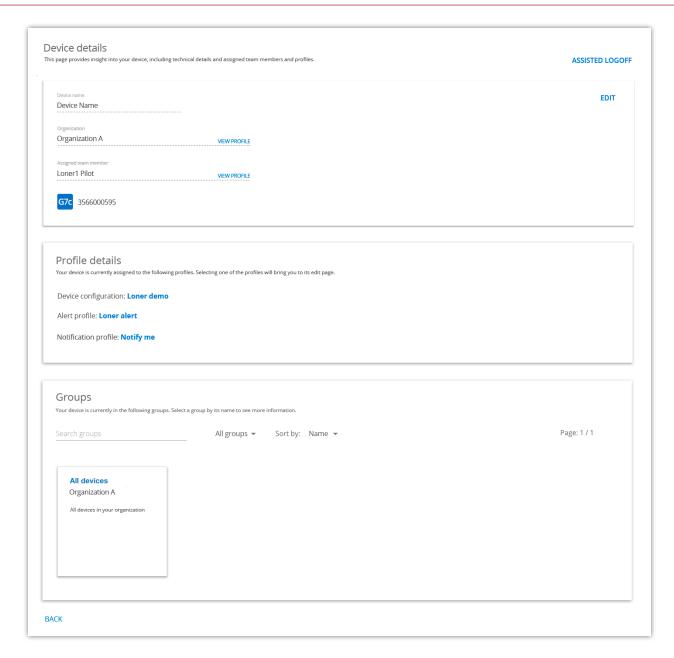
\*Only applies to account users — all contacts default with active status

#### **Deactivated team members**



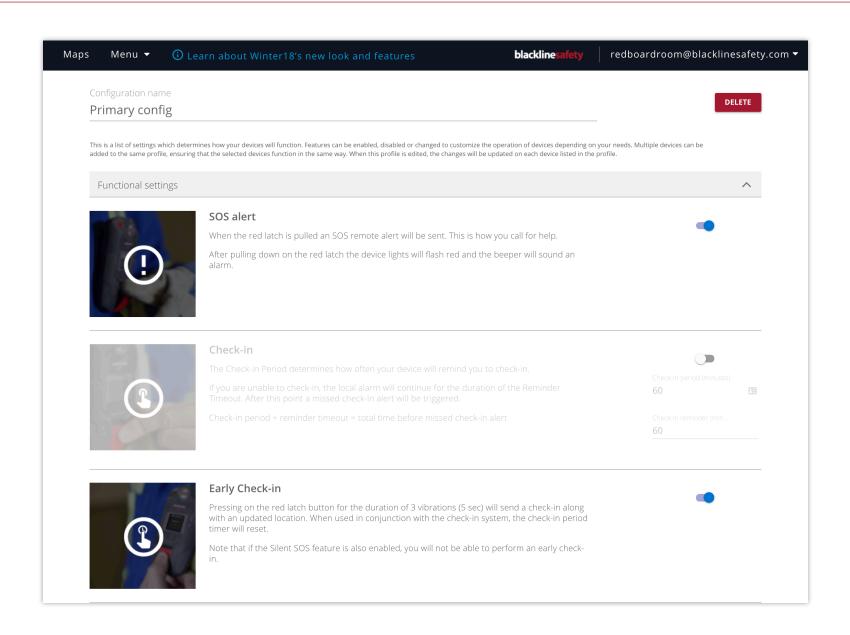




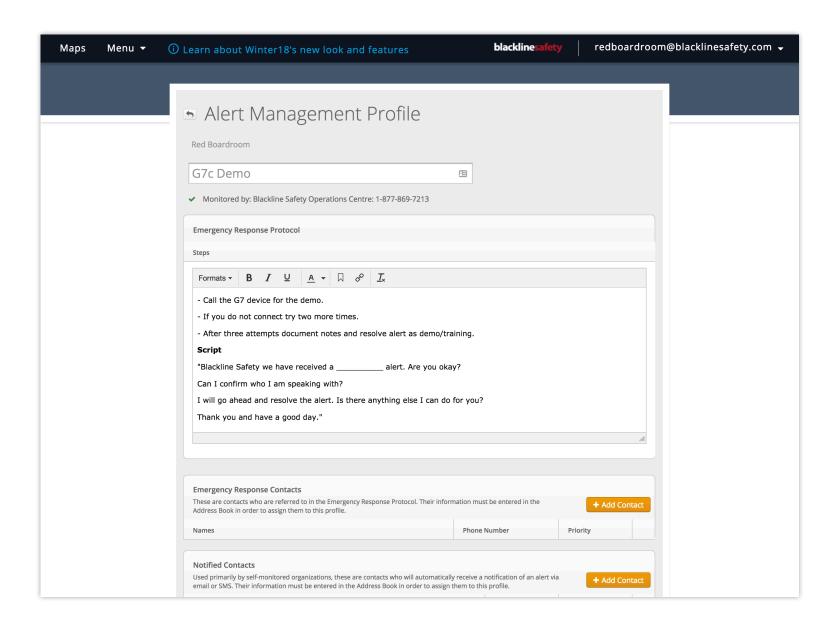


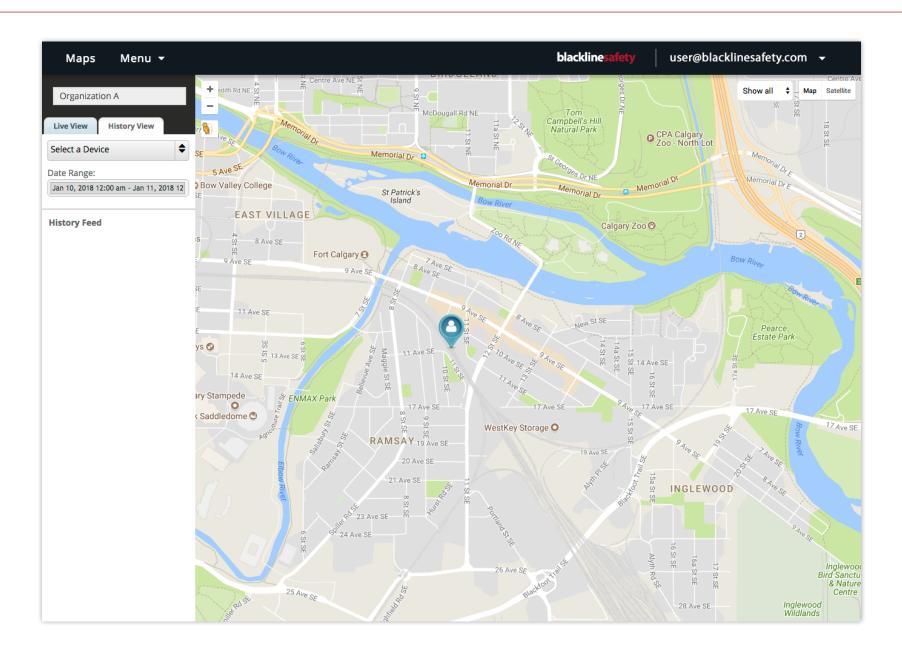
- Device name
- Organization
- Assigned team member
- Device type and ID
- Assigned profiles
- Assigned groups



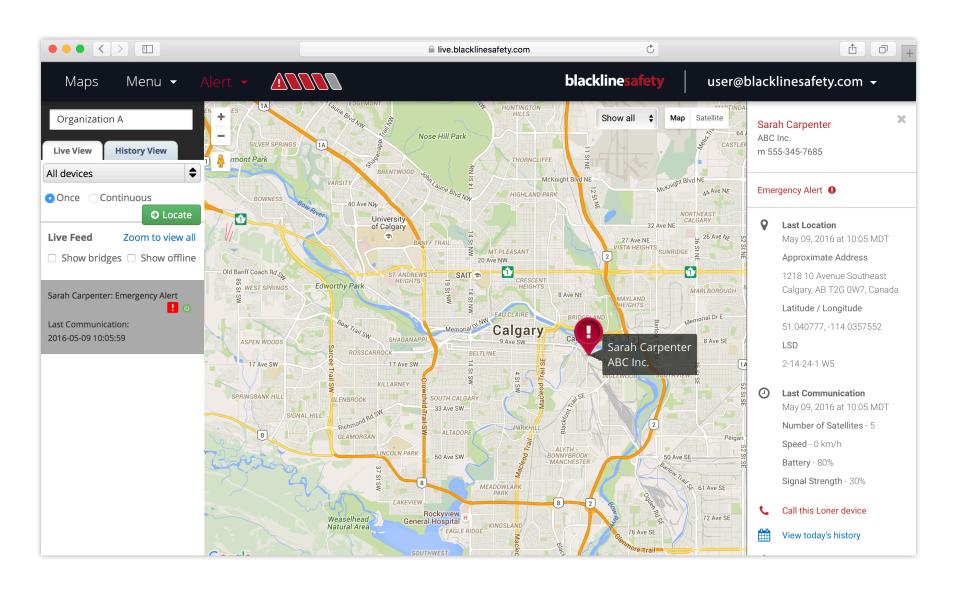






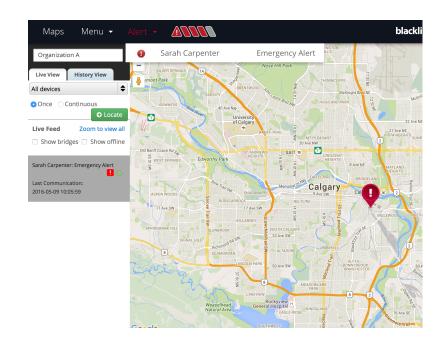


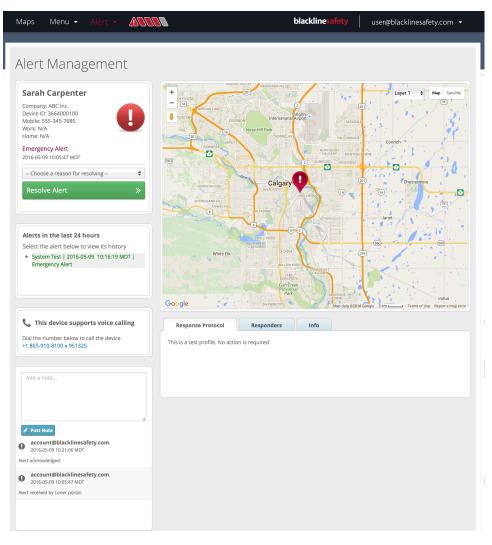




### MANAGAING AN ALERT

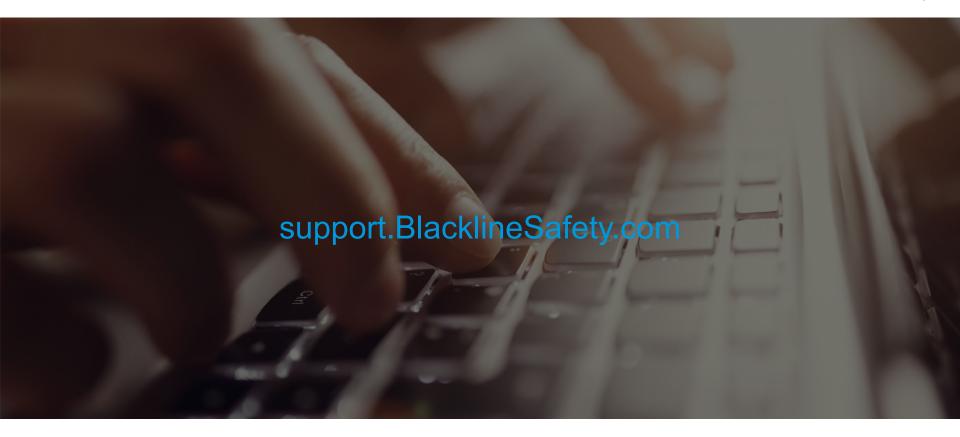








SUPPORT



### **CUSTOMER CARE**

For technical support, please contact our Customer Care team.

North America (24 hours) Toll Free: 1-877-869-7212 support@blacklinesafety.com United Kingdom (8am-5pm GMT) +44 1787 222684 eusupport@blacklinesafety.com International (24 hours) +1-403-452-0327 support@blacklinesafety.com

www.BlacklineSafety.com