

Loner
MOBILE

TURN A SMARTPHONE INTO A SAFETY MONITORING PLATFORM

Employees often work alone or interact with members of the public and require a simple, non-intrusive solution to monitor their safety. Blackline's Loner® Mobile smartphone app was designed specifically to meet these needs. It fits into an employee's routine, easily replacing productivity-draining check-in and journey management procedures.

More than just an app — unlike some competitor apps that call a buddy list, Loner Mobile directly alerts monitoring personnel via the Blackline Safety Network to make a difference with an empowered emergency response to the employee's exact location. A configurable check-in timer confirms the employee's ongoing well-being — if the user fails to check-in, Loner Mobile alerts monitoring personnel armed to respond with your tailored emergency response protocol.

Prior to entering a site, building or client's home, users can send location-based notes to Blackline's monitoring infrastructure, providing valuable context regarding their location, activities and associated risk level.

Loner Mobile works with the Blackline Live web portal, for remote management of all of Blackline's safety solutions. Blackline Live makes it easy to manage numerous teams with customized device profiles, over-the-air configurations and updates, and a comprehensive safety alert management tool-set. Alerts can be configured for automatic two-way voice calling to dedicated monitoring personnel.

Wearable enhancements — optional SOS Button accessory is a wearable technology that provides a critical physical interface for Loner Mobile. Featuring Bluetooth® wireless communications, SOS Button maintains a communication link with Loner Mobile, automating the process of monitoring employee safety. It provides a physical link to monitoring personnel, enabling the employee to instantly request help with the push of an SOS button, even if the smartphone is not within arm's reach.

Features



Two-way voice



24/7 live monitoring



Automated check-ins



Custom notes



Emergency alerting



Location technologies



Blackline Live portal



Wearable SOS Button

Specifications

Loner Mobile App

Smartphone Compatibility

iPhone version: iOS 13+

Android version: Android 6.0+

Safety Monitoring Features

Emergency alert: slider control within application

Worker check-in: configurable check-in period (1 – 240 min)

No motion: configurable no-motion period (1-30 min) and sensitivity (low, medium, high)

Automatic check-in on GPS speed (configurable above 20 km/h)

Additional Features via Optional SOS Button

Call for help instantly: Trigger an SOS or Silent SOS alert by pressing SOS button

Wearable safety: SOS Button can be worn on a lanyard, a wrist strap, or clipped to clothing—letting you send an alert without your phone.

Connection status: red and green lights clearly indicate connection status

Two-way Voice Calling

Upon triggering of an SOS Alert, Loner Mobile initiates a call to a pre-saved phone number by opening the device's dialing pad with the number pre-filled. The user then needs to tap the call button on the dialing pad to complete the call.

Employee check-ins

Respond to Loner Mobile check-in requests or check in early using a programmable shortcut key or SOS Button—without unlocking your smartphone.

Notes

Optional check-in note: pre-defined or custom note, includes employee location

User Notification

Indicators: alarm, sound and vibration notifications

Location Technology

GPS accuracy: ~5 m (16 ft) outdoors

Wi-Fi accuracy: ~25 m (82 ft)

Mobile network accuracy: ~1500 m (4900 ft)

Mobile Messaging Methods

Email, text message (SMS)

Alert Messages

SOS Alert, Silent SOS, Missed Check-in, Low Battery, Power Off, No motion

Location Publishing

Periodic automatic location reporting: 1 – 60 minutes

Hybrid of: GPS, Wi-Fi and mobile network tower ID

Compliance

BS 8484 compliant

Device Requirements

Installation on compatible smartphone, activation within Blackline Live, service plan, GPS or Wi-Fi coverage for locating, cellular communications

Wireless Coverage and Activated Service Plans

Wireless coverage: Depends on wireless carrier

Blackline Live Web Application

Features Include: Alarm banner, event history, device location mapping, device management, alert & notification settings and more

Comprehensive safety alert lifecycle management: includes alert configuration profiles, safety protocol, and emergency contacts

Languages

Available in the following languages: English, French, Spanish, Dutch, Italian, German, and Portuguese

SOS Button

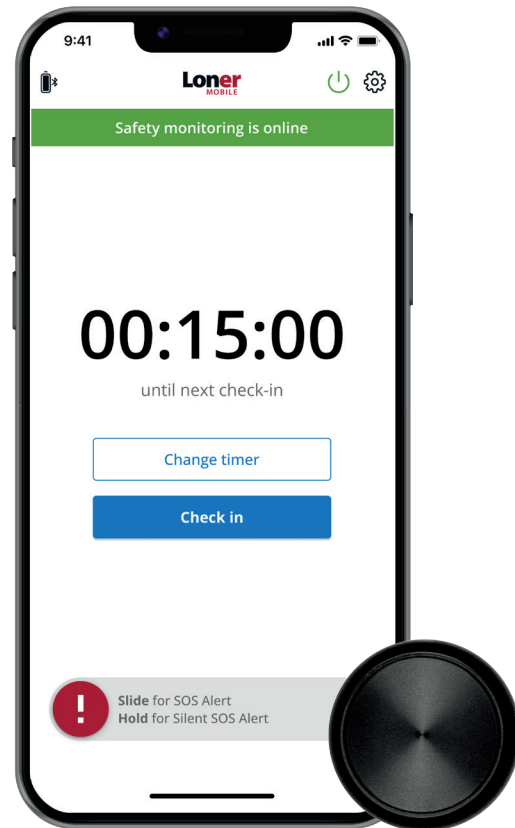
Specifications

Range: 2 meters

Weather usability: Waterproof

Battery life: One month

Lights and sound: Sound and visual alarm



Loner Mobile and SOS Button Bluetooth accessories