

Blackline Live permissions overview

Role	Page access	Resolve alerts	Mass notifications	Create and manage contacts*	Reassign devices	Create and assign profiles	Create and manage groups	Create and manage account users*	Create relationships	Edit organization details
Organization admin	View all	Y	Y	Y	Y	Y	Y	Y	Y	Y
Organization assistant	Limited view - No maps - No quick assign - No beacons/floorplans - No relationships	Y	Y	Y	Y	Y	Y	Y	N	Y
Group admin	View all	Y	Y	Y	Y	Y	Y	Y	N	N
Device admin	View all	Y	N	Y	Y	Y	N	N	N	N
Fleet admin	Limited view - Devices - Team members - Alerts management - Alert history - Docks - Dashboard - Blackline Analytics	Y	N	N	Y	N	N	N	N	N
Contact admin	Limited view - Devices - Team members - Quick assign	N	N	Y	Y	N	N	N	N	N
Contact admin (No repair)	Limited view - Devices - Team members - Quick assign Cannot use the “Mark as under repair” feature	N	N	Y	Y	N	N	N	N	N
Resolve only	View all	Y	N	N	N	N	N	N	N	N
Emergency response admin	Limited view - Alerts management - Alert history - Mass notifications	Y	Y							
Emergency responder	Limited view - Maps (Live view & History view) - Alerts management - Alert history	Y	N	N	N	N	N	N	N	N
Quick Assign only	Limited view Quick assign	N	N	Y	Y	N	N	N	N	N
Compliance	Limited view - Dashboard - Mass notifications	N	Y	N	N	N	N	N	N	N
View only	View all	N	N	N	N	N	N	N	N	N
Analytics only	Limited view Blackline Analytics	N	N	N	N	N	N	N	N	N

*In order to create and edit team members, an account user needs access to the All Devices group.
*Discrepancies between older and newer versions of this table represent updates and fixes to documentation and not functional changes to roles unless explicitly stated.